

MAINE PUBLIC SERVICE COMPANY

C O R SO

1

PO Box 1209 PRESQUE ISLE ME 04769-1209
1-207-760-2300 or TOLL FREE 1-877-655-4448

Values at Work

Your Account Number is: 123456
To Avoid Late Charges,
Pay by This Due Date: 07/06/2010

Please Pay This Amount \$87.66

Amount Paid

[Empty box for amount paid]

Check box for Address Changes
and/or Automatic Bill Payment.

123456060820100706201000000008766

Please detach this stub and return with your payment.

Make checks payable to: MPS

MAINE PUBLIC SERVICE COMPANY (MPS)

PO Box 1209 PRESQUE ISLE ME 04769-1209
1-207-760-2300 or TOLL FREE 1-877-655-4448

Table with columns: Description, MPS, SUPPLIER, TOTAL. Rows include Previous Balance, Payments, Other, and Balance Forward.

Current Bill

Account No. : 123456
Service Type: RES.-SEASONAL

Delivery Service 42.55

Billing Date: 06/08/2010
Due Date : 07/06/2010

Table with columns: Description, MPS, SUPPLIER, TOTAL. Rows include Supplier Current Charges, Total Current Charges, and TOTAL.

Your TOTAL ACCOUNT BALANCE is \$87.66

Your Payment Amount for 123456 [Box] \$87.66

IMPORTANT INFORMATION FROM MAINE PUBLIC SERVICE COMPANY

Amount not paid by the "Due Date" listed above will be
Subject to a monthly Late Payment Charge of 0.892%

The Budget Billing Refund Process has been modified so that credits of \$150
or greater are refunded. Other credits will be applied to future payments.

If interested in our Budget Billing Program, your estimated
monthly payment would be \$93.00 Please enroll.

YOUR ENERGY USAGE HISTORY

Table with columns: KWH, Jan 10, Feb 10, Mar 10, Apr 10, May 10, Jun 09, Jul 09, Aug 09, Sep 09, Oct 09, Nov 09, Dec 09. Rows include Billed and Per Day.

123456060820100706201000000008766



Bangor Hydro Customer Service Center
 207-947-2414
 1-800-499-6600
 Email: custserv@bhe.com
 Pay Online at www.bhe.com

Account Information	
Account Number:	
Service Address:	
Read Cycle:	14M
Next Planned Meter Read:	17-JUN-2010

Customer Account Summary						
Previous Statement Balance	Payments (-) Thank You	Adjustments (+/-)	Balance Before New Charges	New Charges	Current Account Balance	Total Now Due
\$79.24	\$79.24	\$0.00	\$0.00	\$97.24	\$97.24	\$97.24

Energy Comparison				Residential Service (Service 1)							
	This Month	Last Month	One Year Ago	Meter Number	Units	For Service			Meter Reading		Constant KWH
						From	To	Days	Current	Previous	
KWH	567	462	488	007147239	1	04/14/10	05/17/10	33	19310	18743	1 567
Service Days	33	28	30								
KWH Per Day	17.2	16.5	16.3								
Cost Per Day	2.95	2.83	2.83								

Message from Bangor Hydro	Bangor Hydro Delivery (Service 1 Rate Code A000)		
	Distribution Energy	567 kWh @ 0.0654900	\$37.13
	Transmission	567 kWh @ 0.0182000	\$10.32
	Balance Forward		\$0.00
	Total Bangor Hydro Delivery Charges Due		\$47.45

Message from your Supplier	Standard Offer Supply (Service 1 Rate Code 1000 Class S)		
Your electricity price for Standard Offer service for the period of March 1, 2010 through Feb 28, 2011 is \$0.0878204 per kWh. For information on buying green power go to www.maine.gov/greenpower .	Electricity Supply	567 kWh @ 0.0878204	\$49.79
	Balance Forward		\$0.00
	Total Standard Offer Supply Charges Due		\$49.79

Please detach this stub and return with your payment. Be sure the address on the reverse side shows in the window of the return envelope.

Bangor Hydro Delivery	+	Supply	=	Total Delivery and Supply	Please Pay
\$47.45		\$49.79		\$97.24	\$97.24
					Due Date
					18-JUN-2010
					Account Number
					Amount Paid

To Avoid Late Charges
Please Pay By

Please Write Amount Paid
Thank You!

HOW TO CONTACT US

Bangor Hydro's Customer Service Center is open 7:00 a.m.-6:00 p.m., Monday-Friday.

If you have questions about your bill or any matter relating to your electric service, please call or write us at:

Customer Service Center
PO Box 932
Bangor, ME 04402-0932
207-947-2414 or
toll free @ 1-800-499-6600

Please mail bill payments to:
Bangor Hydro
PO Box 11008
Lewiston, ME 04243-9459

For automated account information
please call our TouchInfo line:
207-947-2414
or 1-800-499-6600

To report a power outage, please call:
207-973-2020
or 1-800-499-6600

We invite you to visit our website at:
www.bhe.com

CUSTOMER INFORMATION

Late Payment Charge -- Amounts not paid by the "Due Date" may be subject to a late charge on the unpaid balance. The late charge rate is 0.9375 percent per month, and the "Due Date" is printed on the front of the bill.

Payment Arrangement -- If you have trouble paying your electric bill, you should contact our Customer Service Center. A payment arrangement may be available to help you.

Moving -- Please let Bangor Hydro know. You are responsible for any usage at your billing location until you tell us the account should be closed.

Rates -- Bills are computed based on rates approved by the Maine Public Utilities Commission. Copies of the complete rate schedule are available online at www.bhe.com.

Right to Dispute Your Bill -- If you wish to dispute your electric service bill, please call or write us at the address above. We will investigate your complaint and inform you of the results. If you are not satisfied with the results of our investigation, you may appeal to the Maine Public Utilities Commission, Consumer Assistance Division, 242 State Street, State House Station 18, Augusta, Maine 04333-0018.

Sales Tax -- For residential customers 25 kWh per day are exempt from Maine State sales tax, as defined by Maine State law.

Electronic Fund Transfer -- When you pay your bill by check, you authorize us to electronically process your payment. If your check is processed electronically, your checking account may be debited on the same day we receive the check and it will not be returned with your checking account statement. If you choose to opt out of the electronic payment option please contact Customer Service.

Make-up Bills -- A corrected bill issued for a previously unbilled service, caused by a bill error, entitles you to the right to a payment arrangement for the previously unbilled amount.

DEFINITION OF TERMS

Delivery Service -- The charges for services from the transmission and distribution utility (Bangor Hydro).

Supplier Service -- The charges for electric energy and capacity from the supplier of your choice.

Estimated Bill -- If we are unable to obtain a scheduled meter reading, we will estimate the amount of kWh consumed based on past usage.

kWh (kilowatt-hour) -- The amount of electricity you use is measured in kilowatt-hours (kWh) by a meter. For example, a 100 Watt light bulb used for 10 hours will consume 1,000 Watt-hours, or one kWh.

SUPPLIER MESSAGE

The Maine Public Utilities Commission administers competitive bidding for Standard Offer Electricity supply. Standard Offer electricity is provided as follows:

Small Class - FPL Energy Power Marketing Inc. 34%, Integrys Energy 33%, and New Brunswick Power Generation Corporation 33%

Medium Class - Dominion Retail Inc. 100%

Large Class - Dominion Retail Inc. 100%

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BANGOR HYDRO ELECTRIC COMPANY
PO BOX 11008
LEWISTON, ME 04243-9459



Your CMP account number:



Central Maine Power customer assistance line
1-800-750-4000
To report a power outage: 1-800-696-1000



Service location

Billing date: 12/30/10

Read cycle: 18

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Customer Meter Summary

Meter Number	Read Date	Prior Read Date	Number of Days	Meter Reading	Prior Meter Reading	Total KWH
SA93352660	12/28/10	11/29/10	29	40924	40304	620

Account Summary

Prior balance						\$107.80
Payments received through 12/30/10 - thank you					\$107.80-	
Balance forward						\$0.00
New charges						
Electricity Delivery: Central Maine Power (see detail below)					\$39.52+	
Electricity Supply: Standard Offer Service					\$55.98+	
Total new charges						\$95.50
Current Account Balance:						\$95.50

Please pay before 01/29/11

Central Maine Power Delivery Service Account Detail

Prior balance for Central Maine Power delivery						\$44.42
Payments received - thank you					\$44.42-	
Balance forward						\$0.00
Current delivery charges						
Delivery Charges: Residential						
Delivery Service:	620	KWH				\$39.52+
Up to	100	KWH @	\$8.41			
Over	100	KWH @	.059819			
Total current delivery charges						\$39.52
Central Maine Power account balance						\$39.52

Messages about your Central Maine Power delivery account

We are installing Smart Meters at homes and businesses throughout our service area. You will receive a new smart meter over the next 18 months. Smart meters will provide you with information to manage your energy use.

Smart meters: Please visit our Web site at www.cmpco.com to learn more about the benefits to you.

Please see back page for important information

	Your electricity usage (in kilowatt hours)												
	12/10	11/10	10/10	09/10	08/10	07/10	06/10	05/10	04/10	03/10	02/10	01/10	12/09
Daily	21	21	23	17	16	18	20	20	23	24	27	*25	27
Monthly	620	702	653	561	482	594	557	587	751	658	789	763	880

* Estimated

Thank you for enrolling in our online payment program. If you are receiving this bill via email, you are all set to pay your bill electronically. For more convenience, have your payment automatically deducted from your account every month. Go to www.cmpco.com/youraccount. Questions? Email us at customerservice@cmpco.com.

Your CMP account number:

Central Maine Power Co.
PO Box 1084
Augusta ME 04332-1084

Addison Fox
123 Education Ave
Somewhere, Maine

Please pay this amount
\$95.50
before 01/29/11 so you
can avoid late charges



Please write
amount paid:
\$ _____
Thank you!

Please do not write below this line

601230102110437536001000009550

Messages about your Central Maine Power delivery account *(continued from previous page)*

Our phone system lets you access information quickly and easily during an outage. We'll provide updates on the cause and expected restoration time. If you experience an outage call 1-800-696-1000.

We deliver reliable service all year long! During 2010 we completed system upgrades and began construction of MPRP to help build a stronger, smarter grid for Maine. Visit www.cmpco.com for details.

customers: We are in your neighborhood with our Tree Care Program. Licensed arborists are working to ensure reliable service by trimming trees and branches that have the potential to cause outages.

Sign up for eBill by January 8, 2011 and you could win a four-pack of lift tickets to Saddleback. See the insert in this month's bill for contest rules and to learn more about eBill.

Help keep Maine kids warm this winter. Join CMP and WMTW-Channel 8 for our 6th Annual Mitten Drive. Donate new mittens, hats and gloves. Collection boxes at Renys, Mardens, Tim Hortons locations. Visit www.cmpco.com for details.

Customer Information for your Delivery Service

Delivery rates are approved by the Maine Public Utilities Commission. For bills that cover both electricity supply and CMP delivery, CMP forwards energy-supply payments to the appropriate energy provider. For a schedule of CMP delivery rates, call 1-800-750-4000 or visit www.cmpco.com on the internet. **TTY for the deaf: 1-800-445-5631.**

CMP's delivery role under Maine law

The State of Maine changed the electricity-utility business as of March 1st, 2000. The law now separates electric supply from its delivery. You may choose a competitive energy provider, or automatically take energy from the Standard Offer provider. CMP no longer generates electricity. We operate the system that delivers your electricity, and we service your account.

Questions?

To ask a question or dispute a bill, you can call 1-800-750-4000 or email customer.service@cmpco.com, or write to CMP Customer Service, 83 Edison Drive, Augusta, ME 04336.

Planning a move?

Please let us know. You are responsible for any usage at your billing location until you tell us the account should be closed.

Payment Arrangements

If you have trouble paying your bill, a payment plan may help. Call 1-800-686-4044 for more information.

Late-payment charge

Bills are due on receipt. A rate of 0.892% will be applied each month to the unpaid balance after 25 days from the bill postmark.

To report a power outage

Call 1-800-696-1000. If call volume is heavy, an automated system will log your call and generate a repair order.

Sales-tax exemption

Maine sales tax does not apply to the first 750 kilowatt-hours (KWH) of residential usage.

What's a kilowatt-hour?

Electric power is measured in watts. 1000 watts of power used for 1 hour is a kilowatt-hour (KWH) of energy. Example: a 100 watt bulb lit for 10 hours uses 1 KWH of energy.

Estimated Bills

When we cannot read your meter, we will estimate your usage for the month. You have the right to read your own meter. Call us at 1-800-750-4000 or visit www.cmpco.com for more information.
